



جَنِّقْ وَتَسَّاقْ
INDOOR SKYDIVING & CLIMBING
جَزِيرَةُ يَاسٍ، أَبُو ظَبْيٍ
YAS ISLAND, ABU DHABI

PEOPLE OF DETERMINATION
**ACCESSIBILITY
GUIDE**

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WELCOME TO



Here at **CLYMB™** Yas Island, Abu Dhabi, we want you to have an unforgettable experience with us in a safe environment. We want everyone to comfortably enjoy our experiences within **CLYMB™**, this guide will give you all the details and information you need to do just that. If any extra information is needed please talk to one of your friendly staff members for extra information.

WHAT YOU NEED TO KNOW



Accessibility through Yas Mall

CLYMB™ can be accessed through Yas Mall, by walking past The Fountains restaurants area and through the entrance tunnel. Accessible parking is available at all Yas Mall parking lots, and the pathway to CLYMB™ is completely accessible.



Ticket Prices

Only guests holding a People of Determination ID or Government approved ID can avail a special discounted rate for the experience that they can access at CLYMB™ under the discretion of the instructors. These guests can be classified as:

- Those who use a wheelchair for mobility.
- Those who have intellectual and/or visual disability.



Experience booking counters

There is a reception area based at the entrance of CLYMB™ where you will be able to purchase your experience and our helpful ground crew team will help guide you through selecting the perfect choice for you. If you have any difficulties standing in long queues please talk to a member of our staff and they will gladly assist you.



Enjoy Your Day with a Companion

The special discounted rate is extended to one companion, which can be purchased at the time of the purchase of the special admission tickets. Terms and conditions apply. Companions must be physically able to assist you if necessary. Although our colleagues are eager to provide the best service possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance.

WHAT YOU NEED TO KNOW



Lockers

When doing any of our experiences at CLYMB™ we don't want you to lose anything or for anything to get broken. We supply lockers so that you can store your belongings, relax and enjoy your chosen experience.



First Aid

Our First Aid room is located in the facility. Ask a staff member for assistance. (TBC ONCE ALL SIGNOFFS DONE)



Wheelchair and Strollers

Guests are able to bring wheelchairs for their own comfort and accessibility. The majority of CLYMB™ is accessible via wheelchair. We do not offer wheelchair and stroller rentals in this facility.



Accessible Toilets

We have toilets that are wheel chair accessible on all floors within CLYMB™, please have a look at our floor plan or talk to a member of our team if you require more information.

INDOOR SKYDIVING



ACCESSING THE FLIGHT CHAMBER



PRE-BOOKING YOUR EXPERIENCE

Guests who are people of determination must:

A. Pre-book with CLYMB™ crew to inform them of your disability and for them to assess feasibility, time and instructors to be prepared beforehand

B. Booking confirmation subject to feasibility of guests to access the experience, on a case by case bases.

POD Guests must ask their companion to help them with their flight suit and helmets gearing up and gearing down



GENERAL RESTRICTIONS

If you have the following conditions, you will not be permitted to

- You have heart trouble
- You have back & neck problems
- You have had recent surgeries
- You have epilepsy (please inform a member of our crew before booking)
- You have low or high blood pressure
- You are pregnant
- You have previously dislocated a shoulder
- You are under the influence of alcohol or non-prescribed drugs
- You have casts, broken limbs or stitches

ACCESSING THE FLIGHT CHAMBER

BROKEN LIMBS, CASTS AND STITCHES

Due to our experiences having a physical element involved we do not permit anyone who has broken limbs, casts or stitches to partake for their own safety. For further clarification please speak to one of our ground crew or relevant instructors.

GUESTS WITH PROSTHESIS

We want everyone to enjoy the experiences we have to offer, if you have a prosthetic limb/s, it will need to be well secured or taken off. Inform one of our instructors before the experience is booked and they will be able to give you more information.



INDOOR CLIMBING



ACCESSING CLIMBING WALL

ACCESSING THE CLIMBING WALLS

PRE-BOOKING YOUR EXPERIENCE

Guests who are people of determination must:

- A. Pre-book with CLYMB™ crew to inform them of your disability and for them to assess feasibility, time and instructors to be prepared beforehand
- B. Booking confirmation subject to feasibility of guests to access the experience, on a case by case bases
- C. 60 minutes climbing experience will be provided – walls' selection and usage to be assessed beforehand and determined on the spot

POD Guests must ask their companion to help them with their gearing up and gearing down (harnesses, helmets etc.)



GENERAL RESTRICTIONS

Guests must be physically able to climb the walls by using their arms and legs. If you have the following conditions, you will not be permitted to:

- You have heart trouble
- You have back & neck problems
- You have had recent surgeries
- You have epilepsy (please inform a member of our crew before booking)
- You have low or high blood pressure
- You are pregnant
- You have previously dislocated a shoulder
- You are under the influence of alcohol or non-prescribed drugs
- You have casts, broken limbs or stitches

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