

# PEOPLE OF DETERMINATION ACCESSIBILITY GUIDE

[ferrariworldabudhabi.com](http://ferrariworldabudhabi.com)







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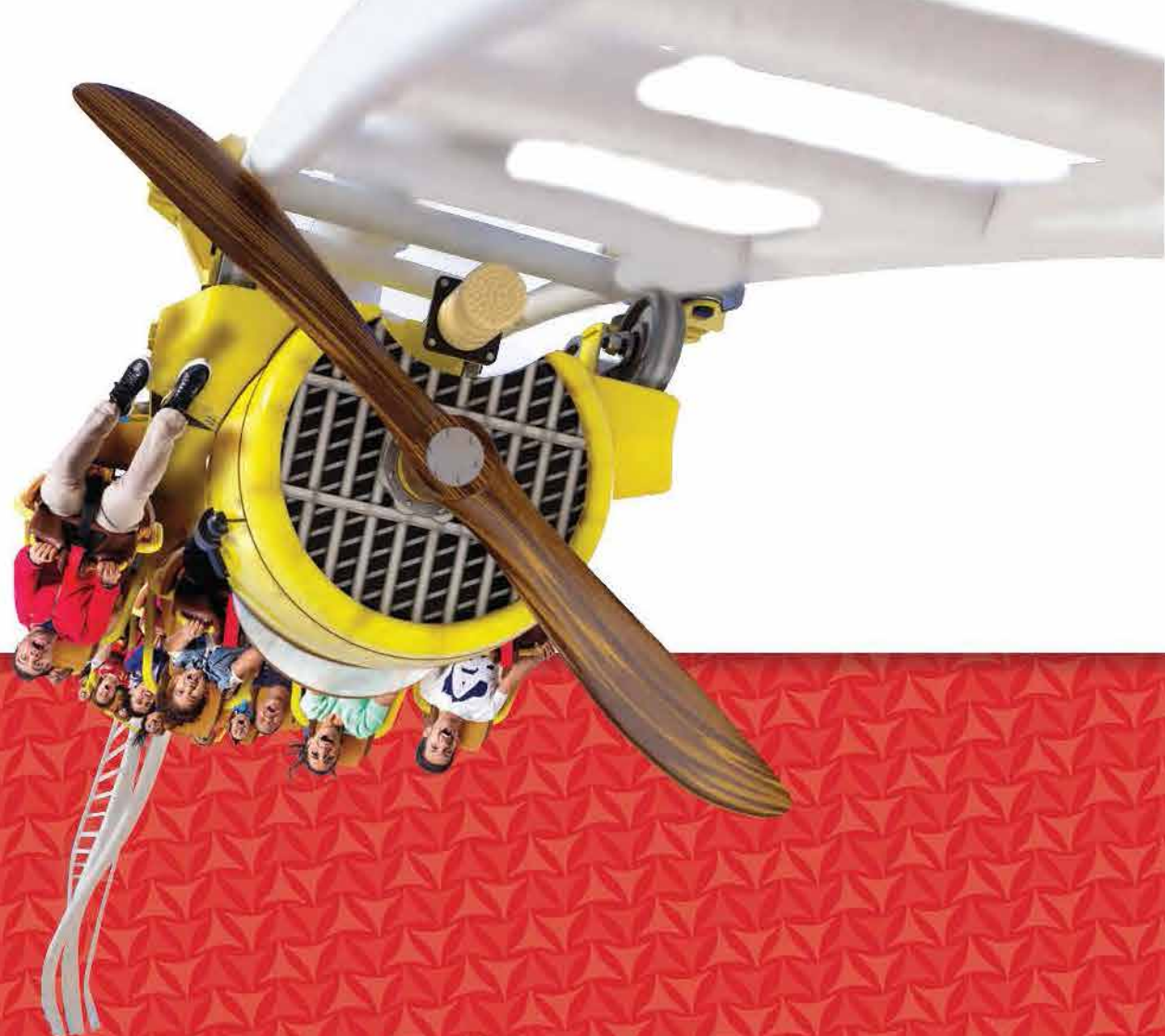
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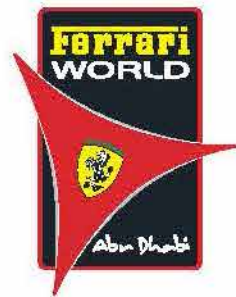
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# WELCOME TO **FERRARI WORLD** **ABU DHABI**



Here at Ferrari World Abu Dhabi, we make sure that you and your family and friends not only have an unforgettable day during your visit, but also try our best to provide you with a healthy and safe environment, as you enjoy our record-breaking rides and attractions. This brochure will serve as a guide as we give you all the necessary information about all the attractions and facilities available. Our friendly colleagues are also committed to assist during your visit.



## WHAT YOU NEED TO KNOW



### Accessible Parking

Car parking spaces for people of determination are located in the car park at Yas Mall. These spaces are clearly marked with the International Disability Symbol. Valet parking is also available at a minimal cost. Approach the valet parking attendant to assist.



### Ticket Prices

All people of determination can enjoy a special discounted rate, considering that not all attractions are easily accessible for them. These guests can be classified as:

- Those who use a wheelchair
- Those who have an intellectual and/or visual disability

Disability admission tickets are available at the ticketing counters and can only be used on the same day of purchase / visit.

## ENJOY YOUR DAY WITH A COMPANION

The special discounted rate for all people of determination can also be extended to up to 4 companions, and can be purchased at the ticketing counters, at the time of purchase of the special admission tickets. Terms and conditions apply. Companions must be physically able to assist you if necessary. Ferrari World Abu Dhabi team members will not be available to accompany guests who use wheelchairs for the duration of their visit.



### Yas Express Buses

The Yas Express is a complimentary island shuttle service that connects all major attractions on Yas Island through designated bus stops. It is available to all Yas Island guests. Learn more about the bus schedules and routes at the Information Counter or Guests Services Lobby.



### Toilets

Accessible toilets are located at the following locations:

- Outside the park just before the entrance turnstiles
- Inside the park after entrance turnstiles
- At Mamma Rossella (restaurant)
- At Il Podio (restaurant)
- At the family restrooms near Junior GT/GP
- At the family restrooms near Karting Academy



### Lockers

Secure your belongings while you go on different attractions for a whole day when you rent your locker. Lockers are available from the ticketing windows, Stroller Rental Counter or Information Point.





## WHAT YOU NEED TO KNOW

If you would like to help planning your day, our Guest Services colleagues will be happy to assist you on any special needs. Guest Services colleagues are always on hand to help at the Information Point.



### First Aid

Our team of experienced paramedics are ready to assist you during your whole stay in the park. For any special medical and first aid needs their premises are located beside the prayer rooms, next to the admission turnstiles.



### Wheelchairs and Strollers

Guests are able to bring wheelchairs for their comfort and accessibility, or alternatively rent a wheelchair for a day fee. The majority of Ferrari World Abu Dhabi is accessible via wheelchair. Strollers can be rented at a minimal cost. Our Guest Services colleagues can arrange these upon request, when you visit them at the Stroller Counter beside the admission turnstiles. It is our primary duty to ensure that all guests and colleagues are safe while they are in the park. As situations vary, our Guest Services colleagues will be available to assist you in planning your day and determining which attractions can be undertaken safely. This can be done when you visit the park, or you may also call our Contact Centre at 02 496 8000 and we'll be happy to assist you.





## ACCESSING RIDES & ATTRACTIONS

### Broken Limbs & Casts

Due to all rides requiring guests to brace themselves, guests with broken limbs and casts are not permitted on any of our rides, this is for their own safety. For further information and support, please speak to one of our Guest Services or Operations colleagues.

### Guests with Prosthesis

Due to the nature and the ride restraint design, some of our rides are not appropriate to guests with prosthetic arms and legs. Guests with prosthetic arms and legs are not permitted on the following rides & attractions:



- Formula Rossa • Flying Aces • Turbo Track • Fiorano GT Challenge

Unsecured assisted devices including, but not limited to, hearing aids and artificial eye must be secured or removed before riding any of the rides & attractions.





## Ride Restraints

Some of our rides & attractions require guests to be fitted within a safety restraint/harness, this is for your safety and comfort during the ride or attraction experience. Guests who do not comfortably fit within the safety restraint/harness will not be permitted to ride. We advise all guests to try the ride test seat located at the following rides & attractions:



• Formula Rossa • Flying Aces • Turbo Track • Viaggio in Italia

For further assistance and information please speak to our Operations colleagues who will be able to answer additional questions and offer other rides & attractions which will be able to comfortably accommodate.

General restrictions that apply for every ride are following:



- No lap seating
- No loose items
- No food and drinks
- No smoking
- Guests with back or neck injuries, high blood pressure and any recent surgery should not ride
- Expectant mothers will not be able to ride certain rides
- Any guests who suffer with epilepsy may not be able to ride

# FORMULA ROSSA

Experience the adrenaline rush of 240 km/h in less than 5 seconds in true F1™ style on the world's fastest rollercoaster.



## Additional Restrictions:

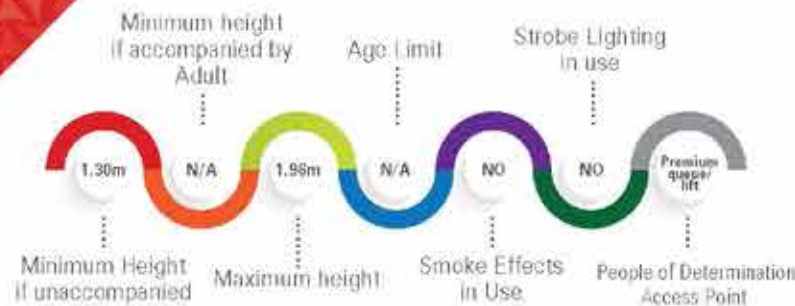
- Guests must be able to sit upright unaided, hold their own body weight for evacuation reasons, hold on tight at all times, and brace themselves against the ride forces
- Guests must have two fully functional lower limbs and two fully functional upper limbs
- Guest must be able to walk unaided for minimum of 25m in case of evacuation
- Guests wearing any head coverings should remove these or wear the personal protective equipment provided
- Guests must be able to transfer into and out of the ride vehicle without assistance





# FLYING ACES

Feel what it's like to be a daredevil pilot on our high speed rollercoaster. Get ready for twists, turns and the world's tallest loop!

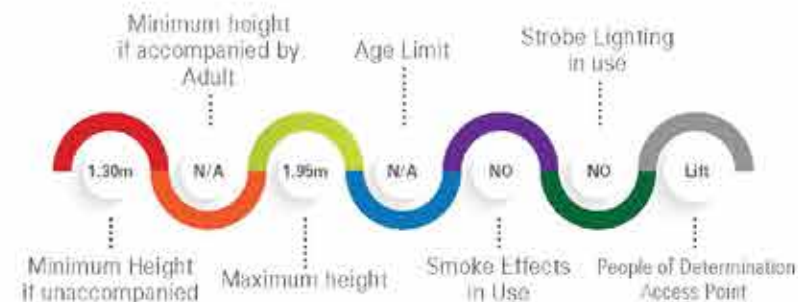


## Additional Restrictions:

- Due to evacuation procedures, guests must be able to walk unaided for long distances at height and down steep steps
- Guests must be able to sit upright unaided, hold their own body weight for evacuation reasons, hold on tight at all times, and brace themselves against the ride forces
- Guests must have two fully functional lower limbs and two fully functional upper limbs
- Visually impaired guests are unable to ride
- Guests wearing any head coverings should remove these or wear the personal protective equipment provided
- Guests wearing loose clothing (i.e. abaya, sari) must wear a full body overall over their clothing

# FIORANO GT CHALLENGE

Race your friends in two competing GT coasters and immerse yourself in the thrill and G-forces of a real drag race.



## Additional Restrictions:

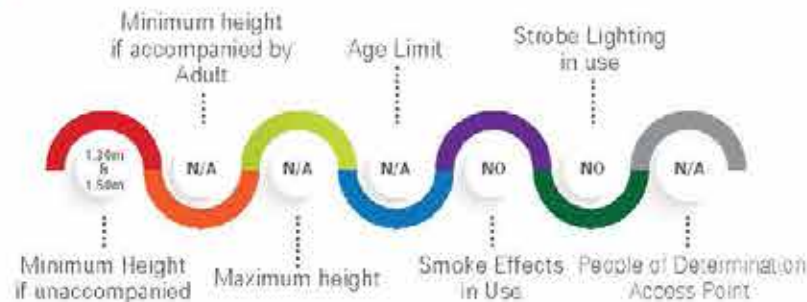
- Guests must be able to walk unaided for long distances
- Guests must be able to sit upright and brace themselves against the ride forces at all times
- Guests must have two fully functional lower limbs and two fully functional upper limbs
- Guests must be able to hold themselves tight during the ride
- Guests wearing any head coverings should remove these or wear the personal protective equipment provided





# SCUDERIA CHALLENGE

Test your skills on our state-of-the-art racing simulators. Race solo or challenge your friends for the best lap time!

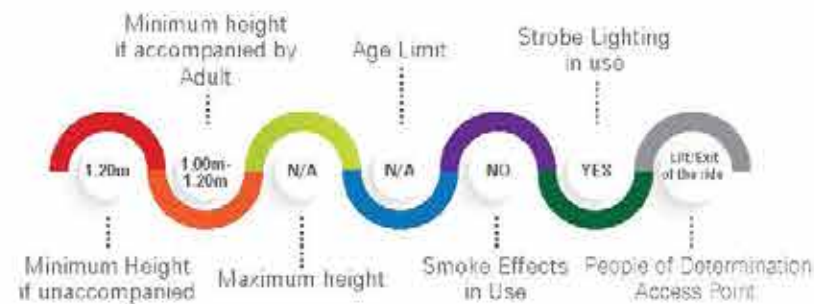


## Additional Restrictions:

- Guests who cannot walk long distance unaided are unable to ride
- Guests must be able to transfer into and out of the ride vehicle without assistance
- Guests with missing limbs must be able to transfer into and out of the ride vehicle without assistance

# SPEED OF MAGIC

Enter a 4D fantasy dreamscape on an adventure in pursuit of Nello, that brings all your senses to life.



## Additional Restrictions:

- Guests who cannot walk long distance unaided are unable to ride
- Guests must be able to sit upright unaided, hold on tight at all times, and brace themselves against the ride forces





# VIAGGIO IN ITALIA

Soar into the heart of Ferrari's homeland on this epic journey through the culture, sights, sounds and aromas of Italy!



## Additional Restrictions:

- Guests must be able to sit upright unaided, hold on tight at all times, and brace themselves against the ride forces

# TYRE TWIST

Take a seat and get ready to spin in one of our oversized F1™ tyres and hold on tight as you enjoy this fun family ride.



## Additional Restrictions:

- Guests must be able to sit upright unaided, hold on tight at all times, and brace themselves against the ride forces





# MADE IN MARANELLO

Take a virtual tour of the historic Ferrari factory



## Additional Restrictions:

- Guests must be able to sit upright unaided, hold on tight at all times, and brace themselves against the ride forces

# BENNO'S GREAT RACE

Test your skills at our interactive dark ride as you help our hero, Benno the Mouse, race against his friends.



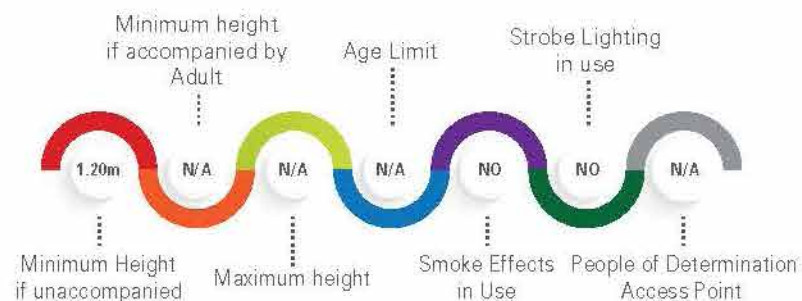
## Additional Restrictions:

- Guests who cannot walk long distance unaided are unable to ride.
- Guests must be able to sit upright unaided, hold on tight at all times, and brace themselves against the ride forces



# JUNIOR TRAINING CAMP

Kids can challenge themselves on one of our five special climbing attractions.

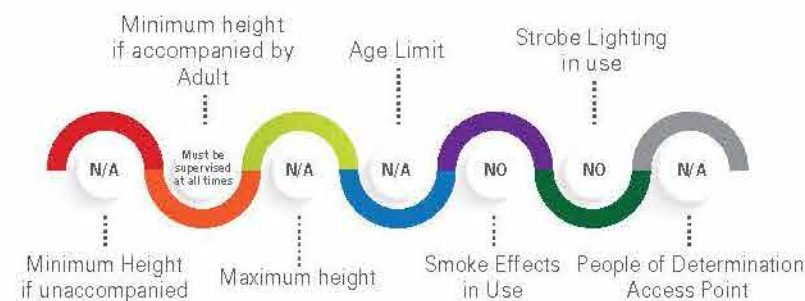


## Additional Restrictions:

- Minimum weight restriction is 15kg
- Maximum weight restriction is 100kg

# NELLO'S ADVENTURELAND

Your little ones will love playing in our soft adventure play area suitable for younger children.



## Additional Restrictions:

- This attraction requires all children to be supervised by their parents/guardians at all times

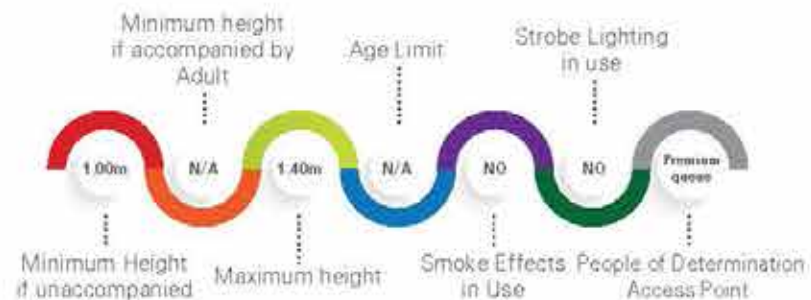
**RACING SLIDES**





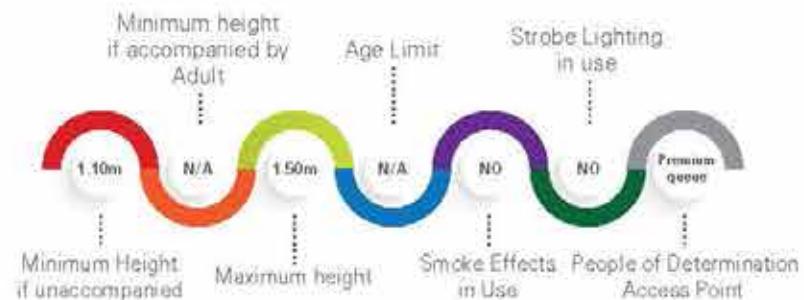
# JUNIOR GT

At the Ferrari Driving School, trained experts start your children on the road to becoming future Gran Turismo champions.



# JUNIOR GP

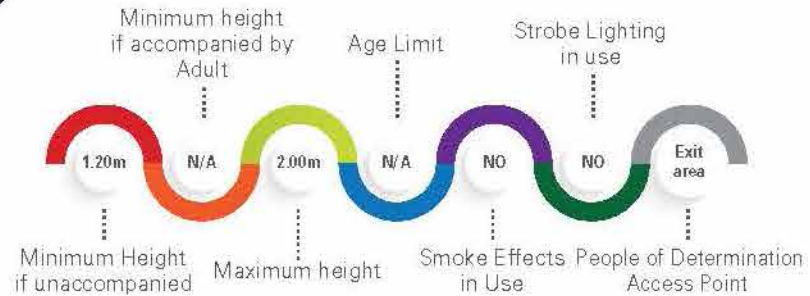
The second stage of the Ferrari Driving School, kids can hone their racing skills in a perfectly scaled-down Ferrari F1™ racing cars.





# BELL ITALIA

Take a leisurely ride in a scale Ferrari 250 California along the breath-taking roads and race tracks that first inspired Enzo Ferrari.

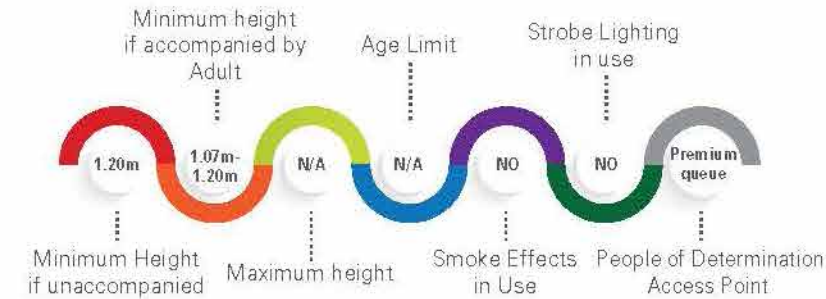


## Additional Restrictions:

- Guests who cannot walk long distance unaided are unable to ride
- Guests must be able to transfer into and out of the ride vehicle without assistance

# DRIVING WITH THE CHAMPION

Ride shotgun with our racing legend in a motion-based simulator that takes you around the Fiorano track and mountain roads of Maranello.



## Additional Restrictions:

- Guests must be able to sit upright unaided, hold on tight at all times, and brace themselves against the ride forces





# KHALIL'S CARWASH

Inspire your little ones' imagination as they play in the waterless, fun and safe child-friendly environment.



## Additional Restrictions:

- This attraction requires all children to be supervised by their parents/guardians at all times

